PKG

PENSIONSKASSE FÜR KMU

FAQ

What is PKG Online?	PKG Online is an Internet platform for policyholders (information) and companies/insurance brokers (information/amendments) which are affiliated with PKG Pension Fund

What are the technical requirements?	EDGE Firefox Google Chrome Safari **A mobile number and an e-mail address are required to log in.**

What can you do on the PKG Online application?

Policyholders:
- Download pension certificate
- Simulated purchase
- Simulated advance withdrawal under legislation encouraging home ownership
- Simulated retirement
- - Simulation wage / employment level
- - Simulation category change for elective plans

Companies/insurance brokers:
- Join
- Leave
- Amend master data
- Amend salary and level of employment
- Change to a different category
- Unpaid leave
- Compile various lists

From where do I have access?	From anywhere you have access to the Internet.

How secure is PKG Online?	The connection to PKG Online is encrypted with a 2048-bit SSL certificate. All documents which you upload are encrypted on the server according to the RFC 2898 standard. Online login is protected by dual-factor authentication, whereby you can choose whether to have the key sent to your saved mobile number or saved email address.

What do I do if I have forgotten my password?	On the homepage, click on "Continue" near "Forgotten login data" and follow the instructions.

What happens if I am no longer insured with the PKG Pension Fund?	Then your access will be deactivated automatically.

Who can I contact if I have questions about my pension scheme?	Once you have logged in, you will see the contact details of your pension adviser on the dashboard.